

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 11-K

JUL 0 1 2003

FOR ANNUAL REPORTS OF EMPLOYEE STOCK PURCHASE, SAVINGS AND SIMILAR PLANS PURSUANT TO SECTION 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

(Mark One)

[X] ANNUAL REPORT PURSUANT TO SECTION 15(d) OF THE, SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended December 31, 2002

[] TRANSITION REPORT PURSUANT TO SECTION 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

for the transition period from ______ to _____

Commission file number 001-08552

A. Full title of the plan and the address of the plan, if difference from that of the issuer named below:

PROCESSED

JUL 0 2 2003.

THOMSON FINANCIAL

PAYMENTECH RETIREMENT SAVINGS PLAN

B. Name of issuer of these securities held pursuant to the plan and the address of its principal executive office:

Bank One Corporation 100 East Broad Street Columbus, Ohio 43271

CRGH



Financial Statements

December 31, 2002 and 2001

(With Independent Auditors' Report Thereon)

Table of Contents

	Page
Independent Auditors' Reports	1
Report of Independent Auditors	2
Statements of Net Assets Available for Benefits at December 31, 2002 and 2001	3
Statements of Changes in Net Assets Available for Benefits for the Years Ended December 31, 2002 and 2001	4
Notes to Financial Statements	5
Supplemental Schedule H; Line 4i - Schedule of Assets (Held at End of Year)	11
Signature	12
Exhibits: Exhibit 23.1 Independent Auditors' Consent Exhibit 23.2 Consent of Independent Auditors Exhibit 99.1 Certification of Chief Executive Officer, Pursuant to Section 906(a) of the Sarbanes-Oxley Act of 2002, dated as of June 27, 2003, filed herewith. Exhibit 99.2 Certification of Chief Financial Officer, Pursuant to Section 906(a) of the Sarbanes-Oxley Act of 2002, dated as of June 27, 2003, filed herewith	



717 North Harwood Street Suite 3100 Dallas, TX 75201-6585

Independent Auditors' Report

The Employee Benefits Committee Paymentech Retirement Savings Plan:

We have audited the accompanying statement of net assets available for benefits of the Paymentech Retirement Savings Plan (the Plan) as of December 31, 2002, and the related statement of changes in net assets available for benefits for the year then ended. These financial statements are the responsibility of the Plan's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the net assets available for benefits of the Plan as of December 31, 2002 and the changes in net assets available for benefits for the year then ended in conformity with accounting principles generally accepted in the United States of America.

Our audit was performed for the purpose of forming an opinion on the basic financial statements taken as a whole. The supplemental Schedule H, Line 4i, Schedule of Assets (Held at End of Year), is presented for purposes of additional analysis and is not a required part of the basic financial statements but is supplementary information required by the Department of Labor's Rules and Regulations for Reporting and Disclosure Under the Employee Retirement Income Security Act of 1974. The supplemental schedule is the responsibility of the Plan's management. This supplemental schedule has been subjected to the auditing procedures applied in our audit of the basic financial statements and, in our opinion, is fairly stated in all material respects in relation to the basic financial statements taken as a whole.

KPMG UP

May 30, 2003





■ Ernst & Young LLP Suite 1500 2121 San Jacinto Street Dallas, Texas 75201 Phone: (214) 969-8000
 Fax: (214) 969-8587
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 www.ey.com

Report of Independent Auditors

Employee Benefits Committee
Paymentech Retirement Savings Plan

We have audited the accompanying statements of net assets available for benefits of the Paymentech Retirement Savings Plan as of December 31, 2001 and the related statement of changes in net assets available for benefits for the year then ended. These financial statements are the responsibility of the Plan's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with the auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statement. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion, the financial statements referred to above presents fairly, in all material respects, the net assets available for benefits of the Plan at December 31, 2001 and the changes in its net assets available for benefits for the year then ended, in conformity with accounting principles generally accepted in the United States.

Ernst + Young LLP

September 17, 2002

Statements of Net Assets Available for Benefits December 31, 2002 and 2001

	_	2002	2001
Assets: Cash Investments, at fair value (note 3):	\$	235	2,497
Participant-directed investments Loans to participants	_	23,086,216 714,961	22,262,221 669,304
Total investments		23,801,177	22,931,525
Receivables: Employer contributions Employee contributions Income receivable	_	56,497 173,241 1,829	52,307 153,805 14,289
Total assets		24,032,979	23,154,423
Liabilities: Contributions refundable	_		22,234
Net assets available for benefits	\$ _	24,032,979	23,132,189

See accompanying notes to financial statements.

Statements of Changes in Net Assets Available for Benefits

Years ended December 31, 2002 and 2001

	_	2002	2001
Additions:			
Investment income (loss):	ф.	(02.502	201 120
Interest and dividends Net depreciation in fair value of investments	\$	682,593 (4,346,081)	891,120 (3,146,427)
	_	(3,663,488)	(2,255,307)
Contributions:	_		
Employer		1,302,829	1,351,366
Employee	_	4,895,640	5,217,707
		6,198,469	6,569,073
Total additions	_	2,534,981	4,313,766
Deductions:			
Benefits payments Administrative expenses		1,628,971 5,220	2,148,738 5,271
Total deductions	_	1,634,191	2,154,009
Net increase		900,790	2,159,757
Net assets available for benefits, beginning of year	_	23,132,189	20,972,432
Net assets available for benefits, end of year	\$ =	24,032,979	23,132,189

See accompanying notes to financial statements.

Notes to Financial Statements December 31, 2002 and 2001

(1) Description of the Plan

The following description of the Paymentech Retirement Savings Plan (the Plan) provides only general information. Participants should refer to the Plan document for a more complete description of the Plan's provisions.

(a) General

The Plan is a defined contribution plan intended to qualify under Section 401(a) and Section 401(k) of the Internal Revenue Code (the Code). The Plan is subject to the provisions of the Employee Retirement Income Security Act of 1974 (ERISA).

The Plan was established effective July 1, 1996 to provide eligible employees of Paymentech Management Resources, Inc. and its subsidiaries (together, the Company, Plan Sponsor or Plan Administrator) with additional retirement income savings opportunities. Employees are eligible to participate in the Plan on the first day of the month coinciding with or following their date of hire and attainment of age 18.

On March 31, 2001, the Company sold substantially all of its assets of First USA Financial Services, Inc. (Financial Services). On January 4, 2001, the Plan was amended effective March 31, 2001 to exclude employees of Financial Services from further participation in the Plan and cease their contributions to the Plan. As a result, such affected participants became fully vested in their Plan accounts.

(b) Contributions

During 2002 and 2001, the Plan allowed for employee contributions from 1% to 25% and 1% to 15%, respectively, of an eligible employee's compensation, as defined, during each year. Total employee contributions are limited to the lesser of 25% of employee compensation or \$11,000 for 2002 and 15% of employee compensation or \$10,500 for 2001 with the exception of catch-up contributions. In accordance with the 2001 Economic Growth and Tax Relief Reconciliation Act (EGTRRA), as of September 1, 2003, participants of age 50 or older during 2002 were eligible to defer up to the lesser of 100% of eligible compensation or \$12,000. The deferral percentage may be changed each payroll period. The Company matching contribution is equal to 50% of the first 6% of eligible compensation contributed by each eligible employee. Highly compensated employees may be subject to a reduced contribution based on the deferral amounts of non-highly compensated employees.

(c) Vesting

Participant contributions and actual earnings thereon are fully vested at all times. Matching contributions made by the Company vest at the rate of 20% per year following two years of employment. Following six years of employment, an eligible employee's interest in matching contributions allocated to his or her account is fully vested. Forfeitures are used to reduce the Company's contributions in the subsequent year. At December 31, 2002 and 2001, there were \$112,875 and \$148,027 of unallocated forfeitures, respectively. During 2002 and 2001, Company contributions were reduced by these unallocated forfeitures by \$148,027 and \$122,044, respectively.

Notes to Financial Statements December 31, 2002 and 2001

(d) Benefits

Benefits may be paid under the Plan, subject to limitations and conditions imposed by the Code, upon a participant's termination of employment, retirement (early, normal or late), or death. The Plan specifies various distribution options that participants may select, including forms of annuity payments for balances in excess of \$5,000 and lump-sum distributions. The Plan also permits hardship withdrawals as provided in the Code.

Information about the Plan agreement and the vesting and distribution provisions is contained in the Paymentech Retirement Savings Plan Summary Plan Description booklet that is made available to all Plan participants. Copies of this booklet are available from the Company's Employee Resources Department.

(e) Participant Loans

A participant of the Plan may borrow up to 50% of the vested balance in such participant's account with a minimum loan of \$1,000, up to a maximum loan of \$50,000. Participant loans have either a maximum repayment term of five years or, for the purchase of a home, a maximum repayment term of fifteen years. If a loan is extended past the five-year period, the balance of the loan at the time of the extension is a taxable distribution to the participant. Participant loans bear a fixed rate of interest based on the prime rate.

(f) Administrative Expenses

Certain costs and expenses incurred with regard to the purchase, sale, or transfer of investments are paid by the Plan. All other administrative expenses are paid by the Company.

(g) Plan Termination

Although it has not expressed any intent to do so, the Company has the right under the Plan to discontinue contributions at any time and to terminate the Plan subject to the provisions of ERISA. In the event of termination of the Plan, each participant shall have a 100% nonforfeitable interest in the value of all amounts credited to the participant's account and amounts shall be paid to the participants or their beneficiaries through lump-sum payments or the purchase of annuity contracts.

(2) Significant Accounting Policies

(a) Basis of Presentation

The accompanying financial statements have been prepared on the accrual basis of accounting in accordance with accounting principles generally accepted in the United States of America (GAAP).

(b) Benefit Payments

Benefit payments are recorded when paid.

(c) Use of Estimates

The preparation of financial statements in conformity with GAAP requires management to make estimates that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from those estimates.

Notes to Financial Statements December 31, 2002 and 2001

(d) Valuation of Investments

Mutual fund shares are valued based on quoted market prices that represent the net asset values of shares held by the Plan at year-end. Common stocks are valued based on quoted market prices. The Merrill Lynch Retirement Preservation Trust is a collective trust that is valued at cost, which approximates fair value as determined by Merrill Lynch Trust Company of Texas (Merrill Lynch), the trustee and recordkeeper, based on the fair market value of the underlying investments. Participant loans are valued at the unpaid principal balance, which approximates fair value.

Purchases and sales of securities are recorded on a trade-date basis. Dividend income is recorded on the ex-dividend date. Interest income is recorded on the accrual basis.

(3) Investments

The trustee holds the Plan's investments and executes all investment transactions. Investment choices are selected by the Employee Benefits Committee, consisting of members of management of the Company, based upon recommendations of the trustee and an independent consulting firm.

The fair market value of investments as of December 31, 2002 and 2001 are as follows:

Fund		2002		2001	
Merrill Lynch Mutual Funds:			_		_
Capital Fund Class A	\$			999,070	
Basic Value Fund Class A		5,131,152	*	4,648,469	*
Bond Fund Intermediate Term Portfolio Class A				1,559,643	*
Global Value Fund Class A			•	424,905	
S&P 500 Index Fund Class A		2,081,073	*	2,044,623	*
Aggregate Bond Index Fund Class A		28,102		*******	
U.S. Government Mortgage Fund Class A		54,734			
Massachusetts Investors Growth Stock Fund Class A		3,030,321	*	3,129,550	*
MFS International New Discovery Fund Class A		381,709			
Dreyfus Premier Balanced Fund Class A				1,590,005	*
Van Kampen Aggressive Growth Fund Class A		1,595,983	*	1,949,671	*
Managers International Equity Fund				1,250,449	*
PIMCO Total Return Fund Class A		2,786,951	*		
Lord Abbett Mid-Cap Value Fund Class P		309,189		_	
Lord Abbett Small-Cap Value Fund Class P		178,306		_	
Nations Small Company Fund Investor Class A		105,971			
Templeton Foreign Fund Class A		1,579,728	*		
One Group Mid-Cap Growth Fund Class A		371,115		_	
Merrill Lynch Retirement Preservation Trust		3,406,233	*	2,409,397	*
Bank One Corporation Common Stock Fund		2,045,649	*	2,256,439	*
Participant loans		714,961	_	669,304	_
Total investments	\$2	3,801,177	_	22,931,525	

^{*} Represents 5% or more of net assets available for benefits.

Notes to Financial Statements December 31, 2002 and 2001

During 2002 and 2001, the Plan's participant-directed investments (including gains and losses on investments purchased, sold, as well as held during the year) appreciated/(depreciated) in fair value as determined by quoted market prices as follows:

Net realized an	ıd unrealized
appreciation (depreciation)
in fair v	alue of
investr	nents
2002	2001

Common stocks Mutual funds

Total

_	2002	2001
\$	(135,431) (4,210,650)	144,221 (3,290,648)
\$	(4,346,081)	(3,146,427)

The Plan offers a number of investment options to participants that are exposed to various risks, such as interest rate, credit, and overall market volatility risk. Due to the level of risk associated with certain investment securities, it is reasonably possible that changes in the values of investment securities will occur in the near term and that such changes could materially affect the amounts reported in the statements of net assets available for benefits and participant account balances.

(4) Investment Options

Plan participants may elect to direct their contributions (and the Company matching contributions) to any fund or a combination of two or more funds (in 1% denominations). Additionally, participants may revise percentage allocations of investment choices and transfer existing account balances from one fund to another or any combination of funds on a daily basis using end of day values.

On May 31, 2002, the Plan discontinued the option to invest in Bank One Corporation common stock. Participants with assets allocated to Bank One Corporation common stock prior to May 31, 2002 were permitted to retain those assets. Effective June 1, 2002, future contributions allocated to the Bank One Corporation common stock investment option were invested in the Merrill Lynch Retirement Preservation Trust unless otherwise directed by the participant.

On October 1, 2002, the investment options of the Plan were expanded to include the Merrill Lynch Aggregate Bond Index Fund, Merrill Lynch U.S. Government Mortgage Fund, MFS International New Discovery Fund, PIMCO Total Return Fund, Lord Abbett Mid-Cap Value Fund, Lord Abbett Small-Cap Value Fund, Nations Small Company Fund, Templeton Foreign Fund, One Group Mid-Cap Growth Fund, and the GoalManager Investment strategy option, which allocates contributions across a selected group of investments, based upon a participant selected portfolio model. The Merrill Lynch Balanced Capital Fund, Merrill Lynch Global Value Fund, and the Dreyfus Premier Balanced Fund were discontinued and all asset balances and future contributions were invested via a GoalManager investment strategy option unless otherwise directed by the participant. The Merrill Lynch Intermediate Term Bond Fund was discontinued and all asset balances and future contributions were invested in the PIMCO Total Return Fund unless

Notes to Financial Statements December 31, 2002 and 2001

otherwise directed by the participant. The Managers International Equity Fund was discontinued and all asset balances and future contributions were invested in the Templeton Foreign Fund unless otherwise directed by the participant. Additionally, the Van Kampen Aggressive Growth Fund was discontinued. Participants with assets allocated to the Van Kampen Aggressive Growth Fund were permitted to retain those assets. However, effective October 1, 2002, future contributions allocated to the Van Kampen Aggressive Growth Fund were invested in the One Group Mid-Cap Growth Fund unless otherwise directed by the participant.

(5) Reconciliation of Financial Statements to Form 5500

The following is a reconciliation of net assets available for benefits per the accompanying financial statements to the Form 5500:

		December 31,		
		2002	2001	
Net assets available for benefits per the financial statements Benefits payable at end of year	\$_	24,032,979	23,132,189 (1,176)	
Net assets available for benefits per the Form 5500	\$ _	24,032,979	23,131,013	

The following is a reconciliation of benefits payments to participants per the accompanying financial statements to the Form 5500:

		Year ended December 31, 2002
Benefit payments directly to participants per the financial statements Add benefits payable at end of year Add 2001 contributions refunded in 2002 Less benefits payable at beginning of year	\$	1,628,971 ————————————————————————————————————
Benefits paid to participants per the Form 5500	\$	1,650,029
	_	Year ended December 31, 2001
Benefit payments directly to participants per the financial statements Add benefits payable at end of year Add 2000 contributions refunded in 2001 Less benefits payable at beginning of year	\$	2,148,738 1,176 51,955 (5,928)
Benefits paid to participants per the Form 5500	\$	2,195,941

Benefits payable are recorded on Form 5500 for lump-sum payments to participants who requested payment prior to December 31, 2002 and 2001, but had not been paid as of that date.

Notes to Financial Statements December 31, 2002 and 2001

(6) Income Tax Status

The Plan has received a determination letter from the Internal Revenue Service dated December 23, 1998, stating that the Plan is qualified under Section 401(a) of the Code and, therefore, the related trust is exempt from taxation. Once qualified, the Plan is required to operate in conformity with the Code to maintain its qualification. The Plan has been amended since receiving the original determination letter, and the Company is in the process of obtaining an updated determination letter from the Internal Revenue Service. However, the Plan Administrator believes the Plan is being operated in compliance with the applicable requirements of the Code and, therefore, believes that the Plan is qualified and the related trust is tax-exempt.

(7) Related-Party Transactions

Certain plan investments are shares of mutual funds managed by Merrill Lynch Investment Managers, an affiliate of Merrill Lynch, the Plan trustee. Therefore, these transactions qualify as party-in-interest transactions.

Certain plan investments include shares of a mutual fund managed by One Group Investments and shares of common stock of Bank One Corporation, which are affiliates of the Plan Sponsor. Therefore, these transactions qualify as party-in-interest transactions.

(8) Subsequent Events

On May 7, 2003, the Employee Benefits Committee approved a change to the contribution limit for employees, to be effective on July 1, 2003. The limit was increased to 50% of an employee's compensation, as defined, during the year.

Schedule H; Line 4i - Schedule of Assets (Held at End of Year)

EIN: 75-2634189 Plan: 002

December 31, 2002

<u>(a)</u>	(b) Identity of issuer, borrower, lessor, or similar party	(c) Description of investments including maturity date, rate of interest, collateral, par, or maturity value	(d) Cost	 (e) Current value
*	Merrill Lynch Investment Managers:			
	Merrill Lynch Mutual Funds	Basic Value Fund Class A	**	\$ 5,131,152
	Merrill Lynch Mutual Funds	S&P 500 Index Fund Class A	**	2,081,073
	Merrill Lynch Mutual Funds	Aggregate Bond Index Fund Class A	**	28,102
	Merrill Lynch Mutual Funds	U.S. Government Mortgage Fund Class A	**	54,734
	Merrill Lynch	Merrill Lynch Retirement Preservation Trust	**	3,406,233
	MFS Investment Management	Massachusetts Investors Growth		. ,
	Č	Stock Fund Class A	**	3,030,321
	MFS Investment Management	MFS International New Discovery Fund		,
	G	Class A	**	381,709
	Van Kampen Investments	Van Kampen Aggressive Growth Fund Class A	**	1,595,983
	PIMCO Funds	PIMCO Total Return Fund Class A	**	2,786,951
	Lord Abbett Distributor, LLC	Lord Abbett Mid-Cap Value Fund Class P	**	309,189
	Lord Abbett Distributor, LLC	Lord Abbett Small-Cap Value Fund Class P	**	178,306
	Nations Funds	Nations Small Company Fund Investor Fund		
		Class A	**	105,971
	Franklin Templeton Investments	Templeton Foreign Fund Class A	**	1,579,728
*	One Group Investments	One Group Mid Cap Growth Fund Class A	**	371,115
*	Bank One Corporation	Common Stock Fund	**	2,045,649
	Participant loans	Interest rates ranging from 4.25% to 9.75%		714,961
	-			\$ 23,801,177

See accompanying independent auditors' report.

Indicates party-in-interest to the Plan.
Investments are participant-directed; thus, cost information is not applicable.

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the trustees (or other persons who administer the employee benefit plan) have duly caused this Annual Report to be signed on its behalf by the undersigned hereunto duly authorized.

PAYMENTECH RETIREMENT SAVINGS PLAN

Date: June 27, 2003

Kathryn J. Smith

Chief Financial Officer

Exhibits:

- 23.1 Consent of KPMG, LLP, filed herewith.
- 23.2 Consent of Ernst and Young, LLP, filed herewith.
- 99.1 Certification of Chief Executive Officer, Pursuant to Section 906(a) of the Sarbanes-Oxley Act of 2002, dated as of June 27, 2003, filed herewith.
- 99.2 Certification of Chief Financial Officer, Pursuant to Section 906(a) of the Sarbanes-Oxley Act of 2002, dated as of June 27, 2003, filed herewith.

Independent Auditors' Consent

Employee Benefits Committee
Paymentech Retirement Savings Plan:

We consent to the incorporation by reference in the registration statements (No. 333-30419 and 333-30425) on Form S-8 of Bank One Corporation of our report dated May 30, 2003, with respect to the statement of net assets available for benefits of the Paymentech Retirement Savings Plan as of December 31, 2002, and the related statement of changes in net assets available for benefits for the year then ended and related schedule, which report appears in the December 31, 2002, annual report on Form 11-K of the Paymentech Retirement Savings Plan.

KPMG LLP

Dallas, Texas June 27, 2003

CONSENT OF INDEPENDENT AUDITORS

We consent to the incorporation by reference in the Registration Statements (Form S-8 No. 333-30419 and 333-30425) pertaining to the Paymentech Retirement Savings Plan of our report dated September 17, 2002, with respect to the financial statement of the Paymentech Retirement Savings Plan included in this Annual Report (Form 11-K) for the year ended December 31, 2001.

Ernst + Young LLP

June 25, 2003 Dallas, TX

CERTIFICATION OF CHIEF EXECUTIVE OFFICER

Pursuant to Section 906(a) of the Sarbanes-Oxley Act of 2002

The undersigned, being Chief Executive Officer of Paymentech Management Resources, Inc. (the "Company"), hereby certifies that the Company's Annual Report for the Paymentech Retirement Savings Plan (the "Plan") on Form 11-K, filed with the United States Security and Exchange Commission pursuant to Section 13(a) or 15(d) of the Securities Exchange Act of 1934 (15 U.S.C. 78m or 78o(d)), fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934 and that information contained in such Annual Report fairly present, in all material respects, the net assets available for benefits and changes in net assets available for benefits of the Plan.

Date: June 27, 2003

Michael P. Duffy

Chief Executive Officer

CERTIFICATION OF CHIEF FINANCIAL OFFICER

Pursuant to Section 906(a) of the Sarbanes-Oxley Act of 2002

The undersigned, being Chief Financial Officer of Paymentech Management Resources, Inc. (the "Company"), hereby certifies that the Company's Annual Report for the Paymentech Retirement Savings Plan (the "Plan") on Form 11-K, filed with the United States Security and Exchange Commission pursuant to Section 13(a) or 15(d) of the Securities Exchange Act of 1934 (15 U.S.C. 78m or 78o(d)), fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934 and that information contained in such Annual Report fairly present, in all material respects, the net assets available for benefits and changes in net assets available for benefits of the Plan.

Date: June 27, 2003

Kathryn J. Smith

Chief Financial Officer